

To:
Dentists

Introducing the Medicaid dental consultants: Dr. Kukla, DDS, and Dr. Henkel, DDS

With 60 years of combined dental experience between them, Dr. Kukla and Dr. Henkel are available to answer your clinical questions about prior authorization, the Medicaid dental program, and ongoing, complex problems.

Dr. Paul Kukla

As the dental consultant for the Division of Health Care Financing, Dr. Paul Kukla, DDS, oversees the Wisconsin Medicaid dental program. In that role, Dr. Kukla:

- Participates in development of Wisconsin Medicaid dental policy.
- Reviews Medicaid's policy, practice, and quality with the Medicaid program's chief medical officer, Dr. Richard Carr, M.D.
- Responds to questions from providers, recipients, legislators, and interested parties.
- Follows up on problems and complaints from recipients and providers.
- Reviews denied claims and prior authorizations (PA).
- Works with the managed care dental program.
- Performs audits and reviews of providers including managed care dental programs.
- Works with the Wisconsin Dental Association (WDA), Children's Health Alliance, and other organizations.

If you have a clinical or policy question about the Medicaid dental program or an ongoing, complex

problem, you can call Dr. Kukla at **(608) 264-6754**. He is available on Tuesdays and Thursdays, 7:30 a.m. to 4:30 p.m.

A Marquette University graduate, Dr. Kukla has practiced dentistry in the U.S. Navy, in a private practice in Waukesha, and at the Veteran's Administration Medical Center in Milwaukee. Dr. Kukla has also served on the faculty at the Marquette Dental School since 1970.

Dr. Kukla is a member of the American Dental Association (ADA), the WDA, and the Waukesha County Dental Society.

Dr. Stan Henkel

If you have called the Medicaid fiscal agent, EDS, with a clinical question regarding PA, it is likely that you have spoken with Dr. Stan Henkel, DDS, the fiscal agent's dental consultant. Dr. Henkel:

- Reviews and makes clinical PA determinations.
- Reviews claims with special clinical documentation.
- Participates in development of Wisconsin Medicaid dental policy.
- Participates in quality assurance reviews of care provided by Medicaid-contracted HMOs.

If you have a clinical question about a PA request, you can speak with Dr. Henkel by:

- Calling the fiscal agent at **(608) 221-4746, ext. 3092**. Dr. Henkel is available on most Tuesdays and Thursdays between 7:30 a.m. and noon. If Dr. Henkel is not available, or if you call at another time, leave a message and he will return your call.
- Calling Dr. Henkel's private office at (414) 762-7316. Faxes can be sent to the same telephone number.

If you have questions about claims or non-clinical PAs, call Provider Services at (800) 947-9627 or (608) 221- 9883.

A Marquette University graduate and a Wisconsin dentist since 1970, Dr. Henkel practiced dentistry in South Milwaukee for 14 years and is a member of the ADA, the WDA, and the Greater Milwaukee Dental Association.

This Update applies to fee-for-service Medicaid providers only. If you are a Medicaid managed care provider, contact your managed care organization for more information about their procedures. Coverage is the same for Medicaid recipients in both fee-for-service and managed care programs.

The Wisconsin Medicaid Update is the first source for provider information including Medicaid policy and billing information.

Wisconsin Medicaid is administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For provider questions, call the Medicaid fiscal agent at (800) 947-9627 or (608) 221-9883 or visit our web site at: www.dhfs.state.wi.us/medicaid.